## Infrastructure - Task #3546

@libreofficebugs account on Twitter inactive since Oct 26

2021-11-15 19:23 - Adolfo Jayme Barrientos

<table>
<thead>
<tr>
<th>Status</th>
<th>Closed</th>
<th>Start date:</th>
<th>Due date:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority</td>
<td>Normal</td>
<td></td>
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</tr>
<tr>
<td>Assignee</td>
<td>Christian Lohmaier</td>
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<tr>
<td>Category</td>
<td></td>
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<tr>
<td>Target version</td>
<td>Q1/2022</td>
<td></td>
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<tr>
<td>URL</td>
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### Tags:

### Description

The @libreofficebugs account no longer tweets out fixed bugs since October 26. Maybe because of a feed no longer working? If the issue can't be fixed, the account should be deleted, because it harms more to have apparent inactivity in social media than nothing at all.

### History

**#1 - 2021-11-16 07:59 - Florian Effenberger**
- Assignee set to Christian Lohmaier

**#2 - 2021-11-18 11:56 - Florian Effenberger**
- Status changed from New to Closed

Seems to work again, possibly we hit a rate limit issue or the posting service had an outage - closing this ticket, please reopen if the problem occurs again.

**#3 - 2021-11-29 03:32 - Adolfo Jayme Barrientos**

The account is inactive again, since Nov 23.

**#4 - 2021-11-29 12:38 - Florian Effenberger**
- Status changed from Closed to In Progress
- Target version set to Q4/2021

**#5 - 2021-12-13 12:15 - Christian Lohmaier**

same problem - there's a limited quota and after that is reached the feed is paused... need to switch to a different service or use a paid plan to get unlimited posts...

**#6 - 2022-02-08 11:12 - Christian Lohmaier**
- Target version changed from Q4/2021 to Q1/2022
- % Done changed from 0 to 30

contacted them about being flagged as non-profit for paid plan

**#7 - 2022-02-11 11:22 - Christian Lohmaier**
- Assignee changed from Christian Lohmaier to Stephan Ficht

Hi Stephan,
could you please send the "Freistellungsbescheit" to dlvr.it support to grant us the non-profit status?

We offer a 50% discount to non-profit organizations. To receive a nonprofit discount, please send your 501c3 or the country equivalent to support your nonprofit status to support@dlvr.it.

**#9 - 2022-02-15 11:09 - Stephan Ficht**
- Assignee changed from Stephan Ficht to Christian Lohmaier
sent today the "Freistellungsbescheid" to support@dlvr.it

Christian Lohmaier: please check if the non-profit status has been granted and get back to me if further action is required.

#10 - 2022-02-17 09:04 - Stephan Ficht
dlvr.it replied (support@dlvr.it, 2022-02-16-1859) to me:

- ... we are happy to extend the non-profit discount to you. Please go ahead and start the free trial.
- Let me know once you’ve started the trial and I can then apply the 50% discount to your premium plan.
- Your card will be charged at the 50% discount rate at the end of the free trial.

#11 - 2022-02-17 09:58 - Florian Effenberger
Poke me when we setup the account and you need card data for payment

#12 - 2022-03-07 16:08 - Adolfo Jayme Barrientos
- Status changed from In Progress to Closed

Now this seems to be resolved. Shame that we have to pay for a simple RSS forwarder though. Thanks everyone!